

## **2018-2019**

The Grievance Redressal cell had conducted regular meetings during the academic year 2016-17 under the chairmanship of the principal and many valid decisions were taken on the basis of the grievances and recommendations from the students and staffs.

Following are the major activities of the cell:

- The cell received two grievances during this academic year. The cell was able to resolve both these complaints in a timely manner.
- Based on the suggestion of the students to increase the number of water purifiers, the cell analyzed the issue and conveyed the demand of the students to the management. The management accepted the demand of the students and installed water purifiers on every floor of the college.
- On 15.12.2018, as per the suggestion of the children, it was decided to install the compliant boxes on all the floors of the college and the said decision was informed to the college management. The college management accepted the decision of the committee and established compliance boxes.